



Safe Fleet Holdings, LLC - Notice of Privacy Incident

Safe Fleet Holdings, LLC ("Safe Fleet") is notifying individuals of a recent event that may impact the security of information related to certain individuals. Although Safe Fleet presently has no evidence that any information has been used to commit identity theft or fraud, Safe Fleet is providing information about the incident, steps taken since discovering the incident, and resources available to individuals to help protect their information from possible misuse, should they feel it is appropriate to do so.

What Happened? On or about April 13, 2024, Safe Fleet became aware of suspicious activity in its computer systems. Safe Fleet immediately launched an investigation to determine the nature and scope of the incident. The investigation determined that on or before April 13, 2024, an unauthorized actor gained access to certain systems and accessed or took certain information. Therefore, Safe Fleet conducted a comprehensive, programmatic and manual review to identify what information was accessible and to whom such information relates. Once complete, Safe Fleet also worked to validate the results and locate appropriate contact information for those potentially affected. This data review and the process to find contact information to provide notice was recently completed.

What Information Was Affected? Based on our investigation and review of the involved data, the affected information varies by individual and includes a combination of certain individuals' name, address, date of birth, Social Security number, driver's license, state identification number, other government identification number, passport, taxpayer identification number, financial account information, payment card information, username/email address and password, health insurance information, and medical information. Furthermore, Safe Fleet is not aware of any information which has been subject to fraudulent misuse as a result of this event.

What Safe Fleet is Doing. The confidentiality, privacy, and security of information in our care is among our top priorities. Upon becoming aware of this incident, we immediately took steps to confirm the security of our systems and to determine what information was potentially impacted. We implemented additional security measures, and we are reviewing our existing security policies to further protect against similar incidents moving forward. We also promptly reported this incident to federal law enforcement. Furthermore, Safe Fleet is offering complimentary access to credit monitoring and identity theft protection to affected individuals.

For More Information. If you believe you are potentially impacted by this incident or have additional questions, you may contact our dedicated assistance line at 1-833-380-6983, Monday through Friday from 8:00 am to 8:00 pm ET, excluding major U.S. holidays or by writing to Safe Fleet at 20600 Civic Center Dr., Southfield, MI 48076.

What Affected Individuals Can Do. We encourage potentially affected individuals to remain vigilant against incidents of identity theft and fraud by reviewing their account statements and explanation of benefits for unusual activity. Additional information can be found in the below *Steps You Can Take To Protect Personal Information* section of this notice and in the notification letters that will be sent to affected individuals.



STEPS YOU CAN TAKE TO PROTECT PERSONAL INFORMATION

Monitor Your Accounts

Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order a free credit report, visit www.annualcreditreport.com or call, toll-free, 1-877-322-8228. Consumers may also directly contact the three major credit reporting bureaus listed below to request a free copy of their credit report.

Consumers have the right to place an initial or extended “fraud alert” on a credit file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer’s credit file. Upon seeing a fraud alert display on a consumer’s credit file, a business is required to take steps to verify the consumer’s identity before extending new credit. If consumers are the victim of identity theft, they are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should consumers wish to place a fraud alert, please contact any of the three major credit reporting bureaus listed below.

As an alternative to a fraud alert, consumers have the right to place a “credit freeze” on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer’s express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in a consumer’s name without consent. However, consumers should be aware that using a credit freeze to take control over who gets access to the personal and financial information in their credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application they make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, consumers cannot be charged to place or lift a credit freeze on their credit report. To request a credit freeze, individuals may need to provide some or all of the following information:

1. Full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. Date of birth;
4. Addresses for the prior two to five years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver’s license or ID card, etc.); and
7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if they are a victim of identity theft.

Should consumers wish to place a credit freeze or fraud alert, please contact the three major credit reporting bureaus listed below:

Equifax	Experian	TransUnion
https://www.equifax.com/personal/credit-report-services/	https://www.experian.com/help/	https://www.transunion.com/credit-help
1-888-298-0045	1-888-397-3742	1-833-799-5355



Equifax Fraud Alert, P.O. Box 105069 Atlanta, GA 30348-5069	Experian Fraud Alert, P.O. Box 9554, Allen, TX 75013	TransUnion Fraud Alert, P.O. Box 2000, Chester, PA 19016
Equifax Credit Freeze, P.O. Box 105788 Atlanta, GA 30348-5788	Experian Credit Freeze, P.O. Box 9554, Allen, TX 75013	TransUnion Credit Freeze, P.O. Box 160, Woodlyn, PA 19094

Additional Information

Consumers may further educate themselves regarding identity theft, fraud alerts, credit freezes, and the steps they can take to protect your personal information by contacting the consumer reporting bureaus, the Federal Trade Commission, or their state Attorney General. The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, D.C. 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. Consumers can obtain further information on how to file such a complaint by way of the contact information listed above. Consumers have the right to file a police report if they ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, consumers will likely need to provide some proof that they have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and the relevant state Attorney General. This notice has not been delayed by law enforcement.