

**R•O•M EMERGENCY PRODUCTS LIMITED WARRANTY
LABOR GUIDELINES ADDENDUM**

Effective 12-10-19

The labor guidelines below comprise an addendum (this “Addendum”) to the R•O•M Emergency Limited Warranty (Document Number *FM-8.2-119*) applicable to sales of Products by the Safe Fleet FEI Division (the “Emergency Limited Warranty”). Capitalized terms used but not defined in this Addendum shall have the respective meanings assigned to them in the Emergency Limited Warranty.

This Addendum may be modified at any time by R•O•M in its sole discretion and is subject in all respects to the terms and conditions set forth in the Emergency Limited Warranty, which shall control in the event of any conflict with this Addendum.

Warrantor will determine, in its sole discretion, the amount of time that it will reimburse for any labor associated with the Emergency Limited Warranty, depending on the nature of the claim. Warrantor will not reimburse any labor connected with the removal or reinstallation of adhesives, decals, stickers, tapes, etc. Subject to Section 5.4 of the Emergency Limited Warranty, Warrantor may reimburse for labor (covering removal, replacement and reinstallation with respect to the applicable allegedly defective Product) with prior approval from an authorized representative of Warrantor, but strictly adhering to the maximum reimbursement rate and time allowance parameters then in effect for such Warrantor, which (subject to change in Warrantor’s sole discretion) are summarized below. Emergency Limited Warranty coverage applies only to original equipment supplied by Warrantor and does not extend to door attachments, including (but not limited to) decals, emblems, stripes and adhesives, equipment removal, compartment configurations (i.e., false walls, shelves), etc. In all cases, any authorized reimbursement is for actual repair time only; travel to and from vehicle location is not covered.

Maximum reimbursement rate is \$85.00 per hour.

Maximum time allowance:

R•O•M Roll-up Shutters Doors and Parts:

1 Door	1.5 hours	1 Bottom Rail Assembly	1.0 hour
1 Curtain (slats)	1.5 hours	1 Slat Replacement	1.5 hours
1 Door Ajar Switch	1.0 hours	1 Operator	1.5 hours

Other R•O•M Emergency products:

Contact R•O•M toll-free at 800-827-3692.